CISO MAG

beyond cybersecurity

Internet Crime and Technology: Where Are We Headed?

Argha Bose Head – Cyber Security and Risk Business Tata Advanced Systems Ltd.



COVER STORY

Volume 5 | Issue 08 | August 2021

What's next?



NEW FRONTIERS IN

CYBERCRIME





Spotify



PLAYLIST **CISO MAG**

Playlist description Created by Podcast Channel

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TITLE

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EPISODE #2 20:45 EPISODE #3 20:41

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EPISODE #5 23:13

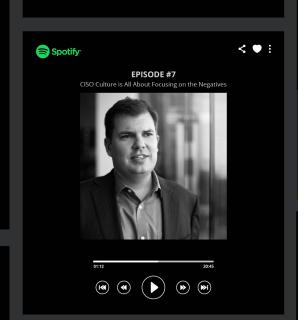
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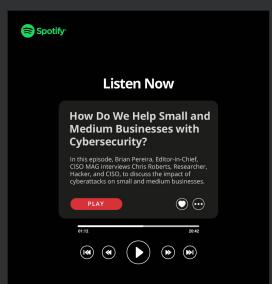
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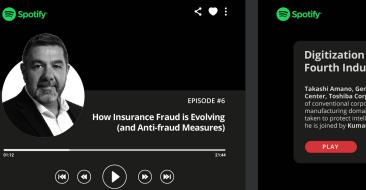


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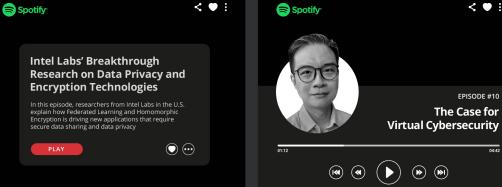
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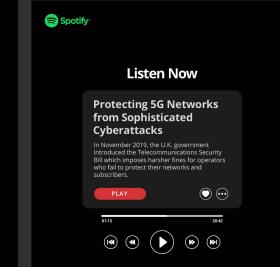




Supply Chain Attacks and Vulnerability Disclosures

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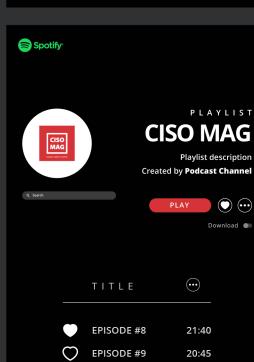
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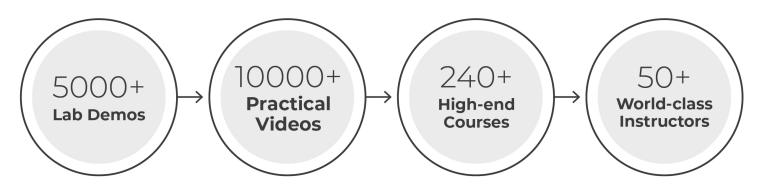


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- Remote File Inclusion (RFI)
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- Arbitrary File Upload
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- File Tampering
- Privilege Escalation
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- Cookie Modification
- Source Code Analysis
- HTTP Header modification
- Session Fixation
- Clickjacking





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EDITOR'S NOTE

GHOST IN THE MACHINE

s I write this note in late July, the most trending cybersecurity news is the Pegasus Spyware incident. This isn't the first time we've heard about Pegasus; remember the 2019 incident where Pegasus was infecting phones through WhatsApp? However, the issue garnered a lot of importance this time as journalists, activists and politicians are also affected with spyware. In India, the news of Pegasus caused mayhem and disruption as the monsoon session of Parliament began; politicians accused the government and opposing political parties of snooping on their phone messages and conversations. The phone numbers of senior Indian journalists are also on the dreaded Pegasus surveillance list, making them possible victims of spyware. So, who's the real culprit then?

The Israeli NSO Group Technologies, which created Pegasus spyware, has vehemently denied any involvement. It says it just creates this tool and sells it to governments and intelligence or security agencies. NSO says it cannot be held accountable for how its customers use this tool. So, the licensees should be held responsible. But then, there is a thin line between surveillance and snooping. Who decides what is legal and permissible and what violates one's privacy?

This incident also raises a few questions:

- Is it possible to get infected by spyware without clicking on any links (zero click)?
- Can someone plant spyware on your phone just by knowing your number?
- How does one know if they have been infected by Pegasus spyware?
- And how do you remove this spyware from your phone?

I am hoping the answers to these questions will emerge soon. Because if it doesn't, a lot of people may get paranoid.

Well, attacks on our personal space show the extent to which threat vectors have evolved.



Brian Pereira

Editor-in-Chief

Argha Bose, Head – Cyber Security and Risk Business, Tata Advanced Systems Ltd., sums it up well in the Cover Story that he wrote for this issue. He writes, "...the world is transforming into a network of objects that are constantly gathering personal and sensitive information across various areas of their deployment, and the lack of security measures on them could lead to a catastrophe." Read his article on page 50.

Ransomware attacks are so common today, and now we even have Ransomware-as-a-Service. The Kaseya ransomware attack by the Russia-linked REvil Group hit small and medium businesses hard. It also taught us a thing or two. Can we proactively check the compliance and risk posture of everyone in our supply chain and at ALL levels? Our Sub Editor, Pooja Tikekar, reports on the Kaseya ransomware incident in Buzz on page 20.

They say that if there was no cryptocurrency, there would be fewer ransomware attacks. However, with cryptocurrency gaining popularity since the beginning of the pandemic and now reaching a market capitalization of nearly \$2 trillion in Q1 2021, a subsequent rise in the number of cryptojacking incidents has been recorded. And Monero cryptocurrency is most favored by threat actors for their illicit mining activities, reports our Sr. Technical Writer, Mihir Bagwe, on page 68.

Zachery S. Mitcham, VP and CISO, SURGE Professional Services-Group, explains how cryptojacking works and also recommends some mitigation measures in Knowledge Hub on page 60

We hope you enjoy reading the articles in this issue. \blacksquare















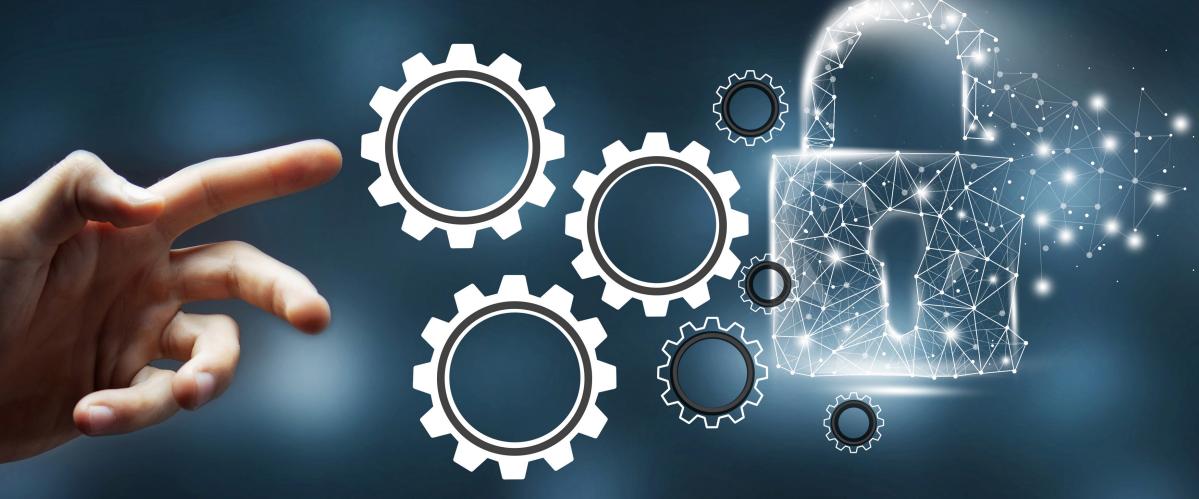




Cybersecurity – The Path of Most Resistance



Dick WilkinsonChief Technology Officer **New Mexico Judicial Information Division**



In a very short timeline, computers and electronic technology have drastically changed the way humans live. We have welcomed these devices into our lives to increase convenience and make the most of the things we do easier in our day-to-day lives. The relationship with technology has generally been a very enjoyable experience. Many people enjoy the convenience of technology so much they claim they would be lost without their cell phone, as in literally lost. However, there are some aspects of our relationship with computers that many people find an ever-increasing frustration, enter the password.

Passwords and other security features are the necessary evil we all tolerate to make sure our computer use is an enjoyable experience and not a string of random fraud and crimes happening on your cellphone or laptop. Customers find security features tolerable, not enjoyable. Customers of technology have seen a trend over the decades. The trend calls for smaller devices with fewer buttons, fewer switches, and endless physical interaction with your network or device. The user experience is becoming almost completely touchless and seamless. Voice assistants, like Alexa or Google Home, are the perfect example of what users have always wanted their computers to be: interactive, easy, powerful, and touchless. A serious problem occurs when security features of any new technology slow down the user experience, add physical touches or additional clicks, and require focus and time to make them happen exactly right, or you are locked out of your session. All these interactions are a nuisance to the user. Security has established itself as the path of most resistance in the life of a technology customer.



The path to least resistance causes breaches

Security features are difficult to navigate and creates a problem that is often easy to overcome, enter the workaround. Humans by our nature will seek the path of least resistance to get a task done. No matter how serious or trivial the task, we expect to find or create the easiest series of steps to complete the work. Many modern jobs happen in an office with computers and the tasks become repetitive and ting consuming even with the help of comput The employees completing these repa tasks are always seeking the path resistance, and that is a good thing. Y to nurture efficiency in your compa employees be creative is a great y those efficient methods. That cre quickly runs afoul of security, w driven, structured, and immov

IT security uses rules and risconly the right people get right information. Secur gates and fences and sippath of least resistance your way to pass through you will never get to for. The earlier becomes even the disconnect are perpetrational single user a simple single user.

Barriers to security

One gate was not enough, we have now introduced multiple gates that require multiple "keys" to pass. That is the exact opposite of what a user wants; they want zero passwords, not extra passwords to make sure the first password works properly. People are smart and have realized that passing through the digital gate is only one option, you can also jump over the fence.

An employee is working with a customer needs to receive several large files. The left it through your corporate because they have there are also

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